



8TH ANNUAL

CASE MANAGER'S CONFERENCE 2020 VIRTUALLY FRESH FROM THE CASE MANAGER'S KITCHEN: MANAGING MEDICAL & SOCIAL ISSUES

SATURDAY, SEPT. 19, 2020

Program 8 a.m. to 12 p.m.
Location: Virtual

REGISTER
<https://bit.ly/3jbX4xg>

You will receive an invitation link to join when you register for the online conference.

AGENDA

8 a.m.	Virtual Sign On
8:25 a.m.	Introductions
8:30 - 10:30 a.m.	Social Determinants of Health Defined: Ethical Considerations Dr. Colleen Morley, DNP RN CCM CMAC CMCN ACM-RN
	Health confidence: a novel approach to patient education to reduce readmissions
10:30 - 10:35 a.m.	Westminster Woods presentation
10:35 - 11 a.m.	Break
11 a.m. - 12 p.m.	Separating the Wheat from the Chaff: Deprescribing in Advanced Illness Dr. Mary Lynn McPherson, PharmD, MA, MDE, BCPS

CONTINUING EDUCATION

To receive credit, attendees will be given a code at the conclusion of the conference and an email address to send their license number to. Partial credit will not be available.

- Community Hospice & Palliative Care is a licensed CE provider through CE Broker, No. 50-420
- Three (3) continuing education credits are available through Community Hospice & Palliative Care for nursing home administrators, nursing staff and licensed mental health professionals
- Three (3) CEUs for Certified Case Managers (CCM) are available through Commission for Case Management (CCMC)
- Certificates of attendance are available for other disciplines

LEARNING OBJECTIVES FOR SESSIONS APPROVED FOR CONTINUING EDUCATION CREDIT

Social Determinants of Health: Ethical Issues

Case managers have long known and understood the impact of what are now being termed the “Social Determinants of Health” anedoctally. It is imperative that the professional case manager recognize that responsibility for the patient in this healthcare environment does not end at the discharge from the hospital, conclusion of service or end of the appointment.

At the conclusion of this presentation the participant will be able to:

- Define Social Determinants of Healthcare
- Explore the Importance of SDoH & Impact of Proactive Identification
- Review Evidence Based Tools to aid in better identification and documentation
- Review Evidence Based Programs in place to address SDoH needs
- List three of the ethical implications for Case Managers related to the SDOH

Health confidence: a novel approach to patient education to reduce readmissions

This presentation will review the importance of health literacy, the impact that lower health literacy plays in patient engagement, readmission reduction and review tools and strategies to positively impact greater health literacy in our populations.

At the conclusion of this presentation the participant will be able to:

- Evaluate the needs assessment completed to identify the gaps in patient education from the patient's perspective
- Describe the journey to developing the program and roles and functions of all the team members involved in the interactive patient education experience
- Identify through actual case studies how the team manages the collaboration and includes all members of the inter-professional team including the patients and their families, to address educational gaps and increase patient health confidence in managing their chronic conditions independently post discharge; contributing to decrease in utilization, readmissions and length of stay

Separating the Wheat from the Chaff: Deprescribing in Advanced Illness

This engaging and informative session will prepare case managers to have knowledgeable and effective deprescribing conversations with patients and caregivers/decision makers. A brief simulated discussion will be included.

At the conclusion of this presentation the participant will be able to:

- Define deprescribing as a systematic process
- Describe the imperative to deprescribe medications, particularly in palliative care
- Use models of deprescribing to optimize a patient's medication regimen at the end of life
- Given a simulated patient, recommend medications that are eligible for deprescribing
- Communicate how to deprescribe medically futile medications in serious illness

SPEAKERS



DR. COLLEEN MORLEY

Dr. Colleen Morley is the Director of Case Management for West Suburban Medical Center in Oak Park, IL for Pipeline Health. Dr. Morley has almost 20 years of clinical nursing experience. Her clinical specialties include Med/Surg, Oncology and Pediatric Nursing. She received her ADN at South Suburban College in South Holland, IL; BSN at Jacksonville University in Jacksonville, FL, MSN from Norwich University in Northfield, VT and her DNP at Chamberlain College of Nursing.



DR. MARY LYNN
MCPHERSON

Dr. Mary Lynn McPherson is Professor and Executive Director, Advanced Post-Graduate Education in Palliative Care in the Department of Pharmacy Practice and Science at the University of Maryland School of Pharmacy in Baltimore. Dr. McPherson has a Master's degree in Instructional Systems Development, and a Masters in Distance Education and e-Learning. Dr. McPherson has maintained a practice in both hospice (local and national) and ambulatory care her entire career.